



## AY18-19 WSU Program Assessment Highlights for Student Services



### Public Recognition

Posters highlighting programs' good assessment practices, scholarship related to assessment, and grant projects toured campus to provide examples, promote assessment leaders and their programs, and show students that we care about enhancing their learning and success. All posters, including one for the **Office of the Registrar**, are on the WSU Assessment website.



### Data-Informed Changes

Assessment results guided plans to improve student learning and success in 21 student services programs using many strategies: Programs promoted available supports and services, enhanced professional development for program staff, implemented new technology, strategically reallocated resources, revised processes, improved data/information quality, and modified their communications with stakeholders.



### Assessment Grants

Provost Whitfield continued to provide tangible support for assessment through five competitive grant awards for programs to improve their assessment practices. Twenty-six faculty and staff are collaborators on those projects. Congratulations to **APEX** as one of the 2019 recipients!



### Gen Ed Assessment

In consultation with various faculty, staff, and student groups, the General Education Oversight Committee collected data for BC, IC, and OC, developed and piloted rubrics for DEI, QE, and SI, and collaborated with WSU's Canvas leadership to facilitate Gen Ed assessment through normal course grading routines. See [provost.wayne.edu/gen-ed-assessment](http://provost.wayne.edu/gen-ed-assessment) for more information.



### Travel Support

Eleven faculty and staff used travel funds from the Office of the Provost to present their assessment work and develop their expertise at two national assessment conferences: the IUPUI Assessment Institute and the AALHE Annual Conference.



### Professional Development

Articulating learning outcomes and program goals, aligning program activities with them, and assessing their impact can improve programs' effectiveness. To that end, WSU Assessment and OTL offered related workshops, resources, individual consultations, and feedback.

# WSU Assessment Annual Report AY 18-19 Highlights

wayne.edu/assessment

*WSU Assessment's mission is to engage faculty, staff, administrators, and students from academic and co-curricular/student services programs in an effective, sustainable process of continuous program improvement that enhances students' learning throughout their time at Wayne State.*

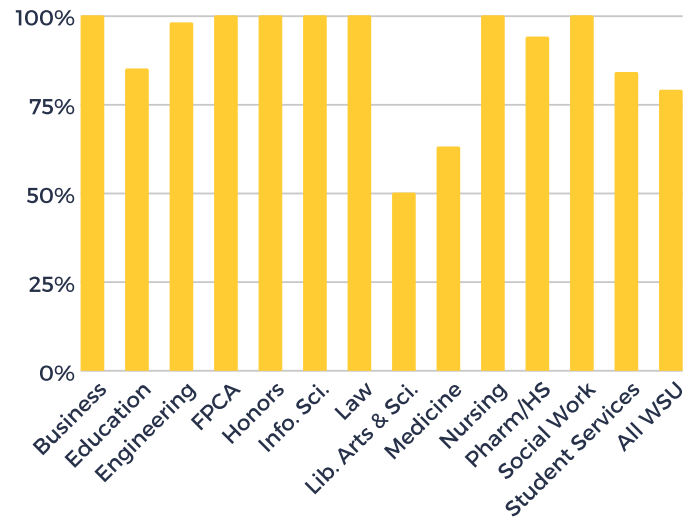
## AVAILABLE SUPPORT - NEW

- Gen Ed Program Assessment website tutorials and presentations
- Customized Gen Ed assessment workshops for departments
- Gen Ed rubrics in Canvas to facilitate data submission for faculty
- Upgrade from Compliance Assist to Planning

## AVAILABLE SUPPORT - ONGOING

- Assessment grants and travel support
- Professional development workshops
- Individual and group consultations and feedback
- WSU Assessment website tutorials, resources, and examples
- Recognition efforts, including posters, an annual assessment luncheon, Today@Wayne stories, and campus communications from Provost Whitfield

## ASSESSMENT COMPLETION RATE (% of Programs)



## ACTION PLAN FOR AY 19-20

To increase the quality of assessment planning, in 2019-2020 the Director of Assessment and the University Assessment Council will:

- Continue collaborating with OTL to offer professional development in aligning learning outcomes, course design, and assessment methods
- Encourage periodic data collection, analysis and interpretation to facilitate timely action planning and implementation of changes
- Continue to review learning outcomes to provide feedback to programs

## WSU Assessment's Learning Outcomes and Program Goals

### Meets Standards

Mission Statement    Assessment Results    Engagement  
 Learning Outcomes    Action Plans  
 Assessment Methods    Professional Development

### Needs Improvement

Curriculum Map  
 Implementation Timeline